

Forensic Psychiatric Hospital

*Progress on action plan, including safety actions,
as of February 15, 2019*

A. Improving patient, staff and public safety

Clinical-security liaisons

Our new clinical-security liaison positions will be posted next week.

Increased staffing, supervision and leadership

Evening and weekend patient-care supervisors started on February 11. We've also hired a scheduling position so that staff in security, rehab and other areas can focus on their primary duties.

Facilities

Our environmental scan, which will inform upcoming safety upgrades, is complete.

B. Improving clinical-service delivery and patient-centred care

- Data for our patient needs assessment (PNA) is about 50 per cent complete. This project will enable us to better meet patient needs and determine future staffing needs.
- We've consulted with staff, physicians and a process analyst on our clinical workflow mapping project, which is underway.
- We've invited patients and front-line staff at the Forensic Psychiatric Hospital to participate in patient journey mapping sessions with an external facilitator.
- We've consulted with psychiatrists as part of our BC Review Board Reports current-state review, which will enable us to improve the evidence we provide to the review board.

C. Strengthening leadership, inter-disciplinary teamwork and professional development

- Our director of allied health and director of inter-professional practice started this month.
- We held a town hall for all staff and physicians to share updates on the action plan, hear feedback and answer questions.