



**BC MENTAL HEALTH
& SUBSTANCE USE SERVICES**
Provincial Health Services Authority

Strategic Vision 2023 – 2026

Our Future is Bold and Inclusive

Our Priorities:

1

**Quality of Care
& Patient Experience
& Engagement**

2

**Indigenous-Specific
Anti-Racism &
Cultural Safety**

3

**People &
Partnerships**

4

**Learning, Growth
& Innovation**

BC Mental Health and Substance Use Services (BCMHSUS), under the Provincial Health Services Authority, provides provincial specialized assessment and treatment services for people with complex care needs. This includes individuals facing challenges related to mental health, substance use, and/or development disability, or criminal justice system involvement.

BCMHSUS also engages in province-wide mental health promotion and literacy, leads and partners on groundbreaking research, and works in partnership to strengthen the provincial system of care.



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Learn more at: www.BCMHSUS.ca



Key Aims:

1. Quality of Care & Patient Experience & engagement

British Columbians requiring our services experience timely and efficient access to high-quality care that is informed by evidence based on research, evaluation, quality improvement, the perspectives of those with lived and living experience, and clinical expertise.

2. Indigenous-Specific Anti-Racism & Cultural Safety

We are strongly committed to eliminating Indigenous-specific racism, embedding Indigenous cultural safety and humility, and improving Indigenous health and wellness through close partnerships with Indigenous community partners, to facilitate Indigenous people's access to our services and to provide care that meets the needs and preferences of Indigenous clients and patients.

3. People & Partnerships

We believe in a psychologically safe workplace, positive workplace culture and fully recognize the diversity, equity and inclusion of our workforce, patients, clients, partners and family members.

4. Learning, Growth, & Innovation

We are provincial leaders in clinical care, professional development, and research, in service of improving care outcomes and the experiences of clients, patients, and families, as well as advancing system-level improvements.

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Our Strategic Priorities:

1. Quality of Care & Patient Experience & Engagement

We are guided by, and reflect a deep commitment to, person-centered, trauma-informed, and anti-racist principles

2. Indigenous-Specific Anti-Racism & Cultural Safety

We commit to unlearning and undoing colonial and white supremacist approaches that have contributed to the systematic oppression, exclusion and abuse of Indigenous peoples

3. People & Partnerships

We meaningfully engage our partners, people with lived and living experience, Indigenous peoples, and our staff to inform and improve our services

4. Learning, Growth, & Innovation

We are a learning health system, invested in advancing knowledge and innovation with a focus on mental health and co-occurring substance use, adult forensic psychiatric services, and correctional health.